



CITY OF PRESCOTT
ARIZONA

Increasing Prescott's Efficiency
and Effectiveness in
Public Safety Service Delivery



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Overview

- PSPRS has challenged the City's budget.
- Police and Fire Departments are implementing efficiencies and new technologies to reduce costs, while maintaining high standards of service.

Police Department Measures

Items Already Implemented

- Citizen on Patrol (COPs) Volunteers are at capacity – 35 strong with a waiting list.
 - Contribute over 7000 hours of service annually
- City Attorney contracts with Yavapai County Constable's Office for civil process service (subpoenas)
 - Frees up detectives and officers for other duties.
- Use of civilians for certain administrative jobs such as:
 - Report-taking Monday through Friday.
 - Online reporting for citizen direct entry available 24/7/365

Police Department Measures

Pending Items

- Ongoing implementation of Tri-Tech Computer Aided Dispatch (CAD). This will allow for:
 - Triaging calls for both police and fire, so they can provide appropriate response.
 - Association of Public Safety Communications Officials (APCO) will administer the Emergency Medical Dispatching Triage System.
 - Supports Prescott Regional Communications Center.



Police Department Measures

Items Under Consideration

- Implement contractors to serve other subpoenas and warrants.
 - This frees up detectives for other duties.
- Volunteers, civilian patrols, are at capacity – 35 strong with a waiting list but adding job tasks could be explored.
- Use of civilians for accident investigation.
- Fleet size and apparatus appropriateness review by third party.

Fire Department Measures

Items Already Implemented

- Implemented Fire Department Auxiliary Corps with six personnel.
 - This was initially focused towards enhancing community fire safety by having the folks assigned perform field inspection services.
- Met with airport stakeholders to discuss change in Airport Rescue Firefighting (ARFF) service model.
 - Initiated RFP for private contracted ARFF services.
- Fire inspections now completed by non-sworn personnel with oversight by a PSPRS member.

Pending Items

- Completed review, selection and procurement; and begun implementation of Tri-Tech Computer Aided Dispatch (CAD).

Fire Department Measures

Items Under Consideration

- Working alongside other automatic aid partners to further enhance Emergency Medical Services to minimize calls for service not requiring a fire truck.
- Bringing in a third party to take over Plans Examiner functions and allow for electronic submissions.
- Expanding Firefighter Auxiliary (volunteers) in terms of number of volunteers and their responsibilities.

Fire Department Measures

Items Under Consideration (continued)

- Working with institutes of higher learning to engage students in a Resident Firefighter Program, community outreach, fire safety awareness, community safety and health education and walk-in care for basic screenings.
- Consideration of military-style staffing model beyond college outreach.
- Investigate emergency medical response services holistically (i.e. dispatch, first response, transport, etc.)



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